

# Gameport Return Form

## Policy

Should you find it necessary to return product to Gameport, please call our Customer Service Department at 913-663-9773 for a Return Authorization Number (RAN). All returns must be received within 30 (thirty) days of customer receipt. All boxes must clearly show the RAN on the OUTSIDE of the box. Please fill out the information below completely. All product must be clearly marked as defective, mis-ship or damaged in shipping.

Items "rejected" by Gameport from your return (non-returnable items) will not be sent back to you. If you do not want your return rejected, please follow these instructions carefully, including calling us at 913-663-9773 for your RAN.

## Non-Returnable Items

- Product not purchased from Gameport
- Items ordered by a child using their parent's credit card. Non-authorized use of credit cards within families is considered theft by Gameport. Gameport is not responsible for debts incurred using stolen cards ... these charge backs must be handled through the card issuer as theft, which may or may not be covered by theft insurance.
- Any product without original artwork or liner notes
- Open containers without original pull-tab shrink wrap or holographic dogbone intact (except defective product)
- Shopworn product (items that have damage to the artwork, have foreign substance on the media, have been defaced)
- Any other product designated as non-returnable by Gameport

## Shipping and Handling

Shipping and Handling fees are non-refundable.

## Send Returns to:

Gameport – Returns  
8650 College Blvd.  
Overland Park, KS 66210

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Country \_\_\_\_\_

Daytime Phone Number \_\_\_\_\_ Fax Number \_\_\_\_\_

RAN \_\_\_\_\_

**The Return Authorization Number is crucial. Without this number, your return will be rejected in all instances. To obtain this number, call 913-663-9773 or email to [info@gameport.com](mailto:info@gameport.com).**

Reason for Return \_\_\_\_\_

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